

## STEMCO Warranty Information - Limited Warranty

STEMCO warrants to the Buyer that all STEMCO KAISER™ components will be free from defects in material and workmanship. This warranty is limited to components installed on vehicles licensed for on-highway use under normal use and service. This warranty extends from the date of manufacture to the periods set forth below for each particular King Pin Kit:

KING PIN KIT	WARRANTY
QwikKit®	4 Years
PlusKit®	2 Years
EconoKit™	90 Days

The Buyer's exclusive remedy under this warranty shall be the repair or replacement of STEMCO KAISER™ components, but not the cost of removal or installation. STEMCO reserves the right to require that all warranty claim components are returned for review and evaluation. STEMCO shall not be liable for any claim, whether arising from breach of contract or warranty or claims of negligence or negligent manufacture, in excess of the purchase price. In no event shall STEMCO be liable for special, incidental, indirect, or consequential, or collateral, losses or damages of any kind.

**THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE.** This is the only warranty offered by STEMCO and no STEMCO employee or representative is authorized to make any additional warranty on behalf of STEMCO.

This warranty excludes normal wear and tear, as well as any component which fails, malfunctions or is damaged as a result of improper installation or adjustment, accident, improper use, or improper or insufficient maintenance (including use with worn components, including but not limited to axle eyes and steering knuckle bores.

### WARRANTY CLAIMS

The following procedure shall apply to all warranty claims:

- The end user must return all parts for which it intends to make a warranty claim to the authorized STEMCO KAISER™ Distributor who sold it the parts in question, along with a properly filled out Warranty Claim Form.
- End users can obtain a Warranty Claim Form by contacting their authorized STEMCO KAISER™ Distributor, who may obtain such form from the STEMCO KAISER™ Warranty department.
- After Obtaining a completed Warranty Claim Form from the end user, the STEMCO KAISER™ Distributor must return to STEMCO KAISER™ the following: (i) the parts in question, (ii) the completed Warranty Claim Form and (iii) a complete written history of the parts in question, including information concerning the vehicle from which the parts were removed.
- The STEMCO KAISER™ Distributor must ship the parts and all documentation prepaid to: STEMCO KAISER™, 4599 Industrial Drive, Millington, Michigan, 48746 for service analysis.
- Items deemed by STEMCO KAISER™ to be defective under the terms of the STEMCO KAISER™ warranty will be replaced. All claims will receive a service analysis report.

1. Complete this form, including all of the required information, for the purposes of warranty return.
2. Freight should be pre-paid and parts sent to the address below:

**STEMCO Suspension Products:** STEMCO Millington, Warranty Department, 4641 Industrial Drive, Millington, MI 48746

3. Please include a copy of this form in with parts returned.

DATE: \_\_\_\_\_ ACCT: \_\_\_\_\_ COMPANY: \_\_\_\_\_  
CONTACT: \_\_\_\_\_ EMAIL: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_ PHONE: \_\_\_\_\_  
CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

PART NUMBER	QTY.	DESCRIBE THE FAILURE IN DETAIL

Thank you for your continued support of STEMCO products.